## C L A I M S

- 1. A process for the customisation of consumer products, which comprises the steps of:
  - 3 (a) preparing said consumer products according to 4 selections of product characteristics made by a 5 consumer,
  - 6 (b) optionally reconstituting with one or more other
    7 components, and
  - g (c) dispensing from a vending system at a point-of-sale
    g of said consumer products.
  - 2. The process according to Claim 1, wherein said process
    allows for the simultaneous multiple customisation, optional
    reconstitution with one or more other components and
    dispensing of consumer products.
  - 3. The process according to Claim 1, wherein the consumer product is dispensed into a reusable storage container.
  - 1 4. The process according to Claim 1, wherein the process 2 includes a remote means of operating the vending system.
  - 1 5. The process according to Claim 2, wherein the process 2 includes a remote means of operating the vending system.

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1 6. A vending system for the customisation of consumer 2 products, wherein said consumer products are prepared 3 according to selections of product characteristics made by a 4 consumer, optionally reconstituted with one or more other 5 components and dispensed from said vending system at the 6 point-of-sale of said consumer products.

7. The vending system according to Claim 6, wherein said vending system allows for the simultaneous multiple customisation, optional reconstitution with one or more other components and dispensing of consumer products.

8. The vending system according to Claim 6, wherein the vending system may be operated by a remote means.

9. The vending system according to Claim 7, wherein the vending system may be presented by a remote means.

1 10. The vending system according to Claim 8, wherein the 2 remote means comprises a direct electronic link or a modem.

1 11. The vending system according to Claim 6, wherein said vending system is connected to a plurality of interfaces

and/or one or more further vending systems, such that any interface may be used to select and customise product according to availability of an interface and any dispense point may be used to dispense product according to loading.

12. The vending system according to Claim 7, wherein said vending system is connected to a plurality of interfaces and/or one or more further vending systems, such that any interface may be used to select and customise product according to availability of an interface and any dispense point may be used to dispense product according to loading.

13. The vending system according to Claim 8, wherein said vending system is connected to a plurality of interfaces and/or one or more further vending systems, such that any interface may be used to select and customise product according to availability of an interface and any dispense point may be used to dispense product according to loading.

14. The vending system according to Claim 6, wherein said vending system may use a batch or a parallel process for handling product orders.

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- 1 15. The vending system according to Claim 7, wherein said
- 2 vending system may use a batch or a parallel process for
- 3 handling product orders
- 1 16. The vending syst m according to Claim 8, wherein said
- vending system may use a batch or a parallel process for
- 3 handling product orders.
- 1 17. The vending system according to Claim 10, wherein said
- vending system may use a batch or a parallel process for
- 3 handling product prders.
- 1 18. The vending system according to Claim 11, wherein said
- vending system may use a batch or a parallel process for
- 3 handling product orders.

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